

SCOTT BROWN PROPERTIES

Dear Residents,

The COVID – 19 situation has affected all of us. Our thoughts and prayers are with you as we navigate these uncertain times. This letter is to inform you about things you need to know about your interactions with Scott Brown Properties as we work together to get through this crisis. This letter will be how we operate through this crisis.

Our office is closed to the public but we are still available to you during normal business hours (Monday through Friday 9:00 AM – 5:30 PM).

We have most of our employees working from home to keep everyone as safe as possible. We have very limited staff at the office and we want to keep them and you safe as well. Therefore, our office will be closed to the public.

Per the Executive Order in Denton County, we can still handle all of your maintenance. The stay-at-home rules do not apply to maintenance service providers. Please email maintenance request to service@scottbrownproperties.net, submit maintenance request on your online portal at www.scottbrownproperties.net or call our maintenance line at 940-209-0122.

If you have any issues at all, please call us at 940-243-7368 and we will be happy to take care of any needs you may have.

Online Rent Payments

Please make your payments online at our Scott Brown Properties website portal at www.scottbrownproperties.net. If you are not set up for online payments, now is a great time to do so. Please call Nena at 940-209-0120.